



Clover HR

Your Trusted People Advisors

W: www.cloverhr.co.uk | E: info@cloverhr.co.uk | T: 0121 516 0299



CLOVER HR

2020 CLIENT SATISFACTION SURVEY

In October 2020, we conducted a Client Satisfaction survey with the view to understand how our partners view and value Clover HR and to identify any areas for improvement to ensure we provide the best HR service possible.

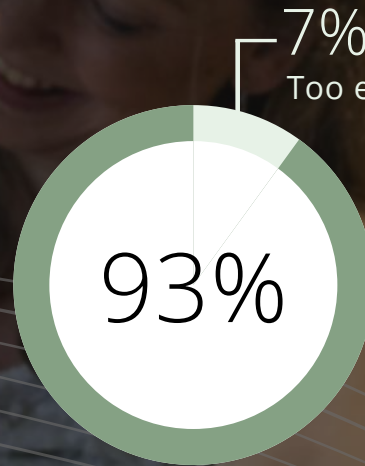
2020

CLIENT SATISFACTION SURVEY

Clover HR



of our clients believe their dedicated Business Partner is the **right fit** for their business



of our clients **would recommend** our services to another business.



of our clients rate our communication as **Excellent or Very good**



3

words to **describe**
Clover HR



"I've always found Clover to be very friendly, professional and informative. After setting an action plan with our dedicated business partner I really looking forward to a productive year ahead."



"That extra peace of mind that HR is being looked after. We are a new business and having Clover HR by our side means that mistakes are reduced to the minimum in relation to employees matters"



"A Great support, great team , with a friendly approachable service, up to date with the latest requirements to meet all your HR needs"



"We are very happy to utilise the expertise that Clover HR provides - it makes the day to day running of our business much more efficient as our Clover HR contact is always there to help and advice."



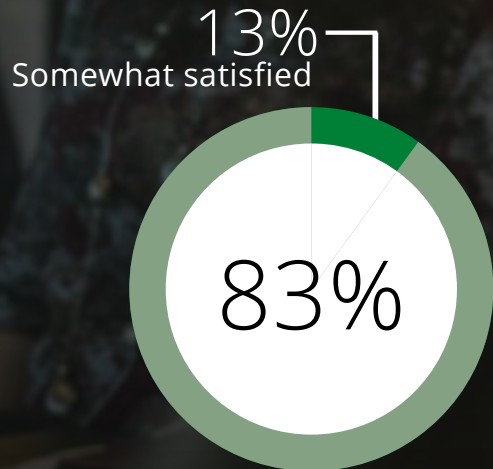
"The positive energy and vibe given off by them. This gives me confidence in getting the help and support I need"



"Clover are a professional HR business partner who have a caring and personal touch to the services they bring. As an SME we don't have the resource to operate our HR function as effectively as we had hoped in the past but since working with Clover, it has given us the support and extension to that department that has seen positive change to our processes regarding HR"

2020

CLIENT SATISFACTION SURVEY

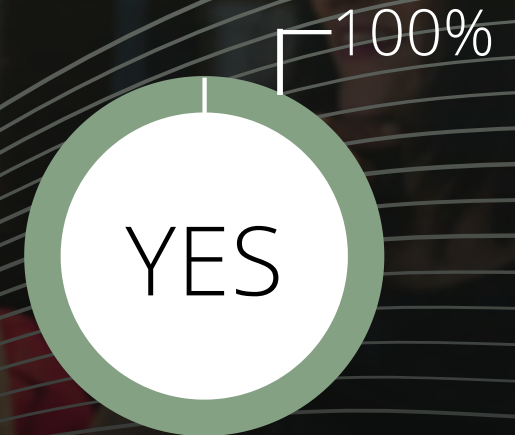


of our clients are **very satisfied** with Clover HR

EXCELLENT

or Very Good

is how our clients rate our **speed of response**



Have you **always** been able to contact someone from Clover HR?



Clover HR

Your Trusted People Advisors

W: www.cloverhr.co.uk | **E:** info@cloverhr.co.uk | **T:** 0121 516 0299

Suite 133 | 79 Friar Street | Worcester | WR1 2NT
Grosvenor House | 11 St Pauls Square | Birmingham | B3 1RB
40 Cambridge Drive | London | SE12 8AJ
Office 160 | 19 Lever Street | Manchester | M1 1AN

